

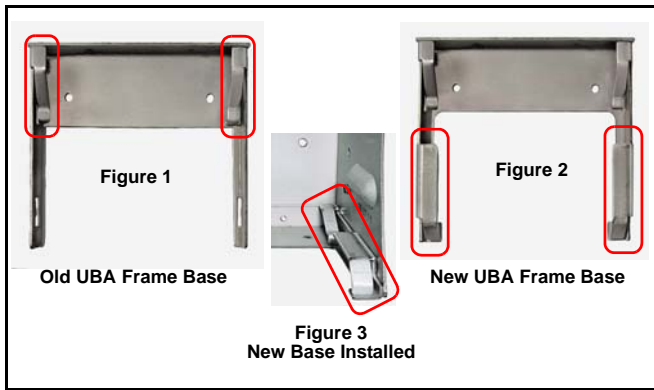
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Parts are Parts



UBA Frame Base Comparisons

Part No. 200-100836R

Description: UBA®/iPRO™ Frame Base

Usage: JCM Engineering has developed a modification for the Frame Base Plate used for the UBA and iPRO Units. The original Base Plate contains two supports at the rear (see **Figure 1** above). The frame modification contains two added supports located at the front of the Base Plate (see **Figure 2** above). These additions help support and properly align the Cash Box when it is inserted into the Frame Housing. **Figure 3** above shows the new Base Plate installed within the new Frame Housing.

Note: This modification became standard on all production units as of August, 2008 (i.e., at Serial Number 0808XXXXXX).

Latest JCM Software Listing

| UNIT | Country | ID | Version | Check Sum | CRC |
|-------------------|---------|--------|-----------|-----------|------|
| UBA-10/11-SS | USA | ID-003 | V-2.70-51 | AAFA | EE8D |
| UBA-10/11-SS | USA | ID-024 | V-2.51-23 | 04E9 | A0A3 |
| UBA-14/24-SS/SU | USA | ID-003 | V-2.51-36 | | BE96 |
| UBA-14/24-SS/SU | USA | ID-0G8 | V-2.51-72 | | EAEF |
| UBA-14/24-SS/SU | USA | ID-024 | V-2.51-34 | | 39B7 |
| UBA-14/24-SS/SU | USA | ID-028 | V-2.51-24 | | 6B9D |
| iVIZION-100 SS/SU | USA | ID-003 | V-2.07-29 | | C65A |
| iVIZION-100 SS/SU | USA | ID-024 | V-2.11-14 | | 3426 |
| iVIZION-100 SS/SU | USA | ID-028 | V-2.11-28 | | 25F4 |
| iVIZION-100 SS/SU | USA | ID-0G8 | V-2.14-25 | | 3666 |
| UBA-10/11-SS | CAN | ID-003 | V-2.53-50 | A351 | 7FC8 |
| UBA-10/11-SS | CAN | ID-024 | V-2.53-23 | 714C | 1455 |
| UBA-14/24-SS/SU | CAN | ID-003 | V-2.52-37 | 959B | B001 |
| UBA-14/24-SS/SU | CAN | ID-024 | V-2.52-34 | | 3F71 |
| UBA-14/24-SS/SU | CAN | ID-028 | V-2.52-24 | | B094 |
| UBA-14/24-SS/SU | CAN | ID-0G8 | V-2.52-72 | | AEA1 |
| iVIZION-100 SS/SU | CAN | ID-003 | V-2.06-29 | | FBBC |
| iVIZION-100 SS/SU | CAN | ID-024 | V-2.05-14 | | 51A7 |
| iVIZION-100 SS/SU | CAN | ID-028 | V-2.05-27 | | 04BA |
| iVIZION-100 SS/SU | CAN | ID-0G8 | V-2.11-25 | | 05B1 |

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

| | |
|--|--------------------------------|
| Preventive Maintenance Programs | Unit Exchange Programs |
| Custom Training Classes | ICB® Data Analysis |
| Warranty and Non-Warranty Service and Repair | Validator Performance Analysis |

For additional information, contact your local JCM Sales Representative at (800) 683-7248.

Improve Efficiency, Get Information Quickly with JCM's Sentry® 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for Customer prompts, as well as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked, the last 5 Banknotes of TITO Tickets inserted will be displayed, along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game Door.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

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<http://www.jcmglobal.com>

Technical Bulletin 201405 May 2014

Technical Tips

Question: Does JCM have any recommendations for achieving a high performance and acceptance rate from the iVIZION® Series Validator?

Answer: The iVIZION Series Validator features precision imaging sensors and components. As with any electronic/mechanical device, JCM strongly recommends periodic preventive maintenance to help improve and maintain the iVIZION acceptance rate, ensuring optimum performance and prolonged product life for JCM customers.

Follow JCM's recommended Preventive Maintenance procedures for improved iVIZION performance:

- Clean the iVIZION Validation and Transport Sensors every month.
- Clean all Sensors, Belts and Rollers every 6 months.
- On an annual basis, the iVIZION Unit should be thoroughly inspected and cleaned, and dirt/debris removed from the Unit.
- Refer to the iVIZION Preventive Maintenance Procedure Guide (JAC P/N #960-100932R) for additional recommendations. This document is available at <http://www.jcmglobal.com>.

For more information, contact your local JCM Sales Representative at (800) 683-7248.



Figure 4 - iVIZION Series Validator

Current Service Manual Releases

| Product | Rev. | Product | Rev. |
|----------------------------|------|--------------------------------|------|
| BlueWave DX (German) | A | iVIZION | 4 |
| DBV-30X | 4 | Taiko (PUB-7/11) | 4 |
| DBV-500 Integration Guide | A | TBV | 1 |
| DT-200 BlueWave 2 | 5 | TBV-101-ASH | A |
| EBA-3X | 4 | UBA 10/11/14/24/25 | 3b |
| ICB Service Manual | 4 | UBA-RC | 1 |
| ICB Web Reports Ops Manual | 1 | VEGA | 2 |
| iPRO | A | VEGA-RC | 2 |
| iPRO-RC | 1 | PayCheck 4 Owner's Manual | A |
| RC-10 Service Manual | 1 | PayCheck 4 Technician's Manual | A |
| JCM Tool Suite | 2 | | |

To access Current Service Manuals, please visit:
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>



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After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
 1.) Call JCM American at (800) 683-7248.
 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
 3.) Speak with a certified JCM Support Technician about your situation.

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