



Technical Bulletin 200703

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



900 Note Cash Box

Part No. 808-001062

Description: Cashbox L

Usage: A 900 note capacity Cash Box for use with high volume machines.

Note: This Cash Box style has a 900 note capacity and is intended for use on high volume machines. The Cash Box has 50% more capacity than a standard Cash Box, and has been successfully tested for use on the following machines:

- IGT: Triline, MPS, AVP wide screen upright, AVP wide screen slant top, P6 and AVP stepper.
- Williams: Blue bird upright and Bluebird slant top.
- Bally: Cinevision.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-10	5398
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

http://www.jcm-american.com/support/training_calendar.asp

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Technical Tips

ICB and Your Casino

Question: What is the ICB system, and what can it do for my casino?

Answer: The Intelligent Cash Box (ICB) system was developed to help prevent variance errors created during drop and soft count procedures. Most variance errors are caused by metering system malfunctions or by human errors in identifying which Cash Box is assigned to a specific machine in the soft count room depending on the system being used (i.e., numbered Cash Boxes, bar coded Cash Boxes, Dolphin barcode readers, etc.).



Intelligent Cash Box (ICB)

With an ICB system, the Bill Validator transmits a machine identifier code to the Cash Box memory module along with 37 other data information items which include the currency count received, the Validator errors detected, the drop-cycle events and the acceptance data recorded. This information is retrieved from a Cash Box IR transmitter located on a docking station, and from a printed barcode ticket identifying the machine's asset number. The bar coded ticket accompanies the currency stack to the count sort machine, and identifies the currency stack to the accounting system. The remaining information retrieved from a Cash Box is stored in a database system accessible on the casinos computer network.

JCM TECHNICAL SUPPORT CONTACTS		
General Product Support:		
Toll Free Product Support	(800) 683-7248	
Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
Optipay Product Support (BBV 30X, RC-10, A-66)		
Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
After Hours Support		
JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
1. Call JCM American at (800) 683-7248, then		
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.		
3. Speak with a certified JCM support technician about your situation.		
TOVIS TECHNICAL SUPPORT CONTACTS		
Tovis Support Center		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com
TRANSACT TECHNICAL SUPPORT CONTACTS		
Toll Free Product Support	(877) 748-4222	Transact Service Center (877) Epic950 (option 5), Mon - Fri, 8am to 8pm Eastern time, excluding holidays
Product Support Direct	(877) 748-4222	techsupport@transact-tech.com
Parts & Service	(877) 748-4222	techsupport@transact-tech.com



NOW AVAILABLE on select IGT, Bally, WMS, Atronic, Summit & VLC Machines!

Sentry® is a smart bill entry bezel with LED icons displaying the acceptance of up to six denominations plus barcode and last bill entered. There are also five error icons and a cashbox full indicator icon. With an easy machine retrofit, Sentry offers features appealing to both players and operators. Contact your local JCM sales representative for additional information.



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