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Parts are Parts



Figure 1: JCM® BlueWave™ 2.0 Download Tool

Part No. 550-100720R BlueWave 2.0 Download Tool

Description: JCM Global's BlueWave™ 2.0 Download Tool (refer to **Figure 1**) is a battery powered portable device used to update software on all current JCM products (e.g., UBA®, iVIZION®, iPRO™, DBV®-3x, Vega™, TBV™).

Usage: In addition to JCM Product Software updates, the BlueWave 2.0 Download Tool can be used to update software on PayCheck 4™ Printers. Support for Future-Logic Printers is planned for December 2014.

Note: BlueWave Kits (including required harness, memory card, and manual) are available for most JCM products.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.70-51	AAFA	EE8D
UBA-10/11-SS	USA	ID-024	V-2.51-23	04E9	A0A3
UBA-14/24-SS/SU	USA	ID-003	V-2.51-36		BE96
UBA-14/24-SS/SU	USA	ID-0G8	V-2.51-72		EAEF
UBA-14/24-SS/SU	USA	ID-024	V-2.51-34		39B7
UBA-14/24-SS/SU	USA	ID-028	V-2.51-24		6B9D
iPRO-101	USA	ID-003	V-1.81-19	5295	A665
iPRO-101	USA	ID-024	V-1.76-09		0095
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-008	V-2.19-15		DFD3
iVIZION-100 SS/SU	USA	ID-003	V-2.07-29		C65A
iVIZION-100 SS/SU	USA	ID-024	V-2.11-14		3426
iVIZION-100 SS/SU	USA	ID-028	V-2.11-28		25F4
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V1.82-18	06CF	467F
iPRO-100	CAN	ID-008	V2.82-02		0CA6
iVIZION-100 SS/SU	CAN	ID-003	V-2.06-29		FBBC
iVIZION-100 SS/SU	CAN	ID-024	V-2.05-14		51A7
iVIZION-100 SS/SU	CAN	ID-028	V-2.05-27		04BA
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.11-25		05B1

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Preventive Maintenance Programs	Unit Exchange Programs
Custom Training Classes	ICB® Data Analysis
Warranty and Non-Warranty Service and Repair	Validator Performance Analysis

Improve Efficiency, Get Information Quickly with JCM's Sentry® 2 Bezel

The new Sentry 2 Bezel uses the latest technology to display Customer prompts and custom graphics. The Sentry 2 supports multiple languages for Customer prompts, as well as a separate language available for Attendants and Technicians. Settle disputes quickly with a single click of the Key FOB. When clicked, the last 5 Banknotes of TITO Tickets inserted will be displayed, along with their direction of insertion. Attendants can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software information, all without opening a Game Door.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule, visit:

<http://www.jcmglobal.com>

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Question: How can I find the latest information about new JCM Global® products?

Answer: JCM Global's latest new products include:

- DNA™
- iV8™
- ICB® 3.0
- JCM Media
- GEN3® Evolution

For more details about JCM products, visit us at the JCM Global Booth #3633 @ Global Gaming Expo 2014, September 30 through October 2 @ The Sands Expo and Convention Center, Las Vegas, Nevada (booth location shown right).

For a complete product update, visit JCM at Booth #3633 and FutureLogic® at Booth #4753.

To register for G2E, visit the Global Gaming Expo Show website at www.globalgamingexpo.com/Home.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com.

For additional information, contact your local JCM Sales Representative at (800) 683-7248.



JCM Global @ G2E 2014 - Booth #3633 - Level 2, Sands Expo

Current Service Manual Releases

Product	Rev.	Product	Rev.
BlueWave DX (German)	A	iVIZION	5
DBV-30X	4	Taiko (PUB-7/11)	5
DBV-500 Integration Guide	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-3X	4	UBA 10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	2
iPRO	A	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A
JCM Tool Suite	2		

To access Current Service Manuals, please visit:
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>



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After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
 1.) Call JCM American at (800) 683-7248.
 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
 3.) Speak with a certified JCM Support Technician about your situation.

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