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NEVADA DMV AND JCM AMERICAN WORK TOGETHER TO MAKE THE DMV EXPERIENCE MORE CUSTOMER-FRIENDLY, CONVENIENT STATEWIDE

New Self-Service Kiosk Accepts Cash, Credit/Debit Cards, Reduces Wait Times; Successful Test Leads to 14 Permanent Stations Across Nevada

LAS VEGAS – Convenient, fast, easy – three words that motorists will soon be using more often to describe their experience at the Nevada Department of Motor Vehicles (DMV), thanks to new self-service kiosks that are now in use across the Silver State. The kiosks, the result of a collaboration between the Nevada DMV and JCM American (JCM), successfully completed an extensive pilot program at the DMV's Carey location in Las Vegas and 14 kiosks are now available to motorists at nine locations across the state for daily use.

The kiosks are the first of their kind in Nevada, and are the first in the nation to accept cash.

The new kiosks officially made their debut at a June 3 ceremony in the Henderson office. On hand for the occasion were numerous DMV officials, including Ginny Lewis, Director of Nevada DMV.

The kiosks are now installed and available for public use in southern Nevada at the Henderson, Flamingo, Sahara, Carey and Donovan Express locations; and in northern Nevada at the Carson City, Galletti, Reno Express and Sparks Express offices.

Officials at the DMV selected leading currency solutions provider JCM to devise a way for motorists to self-register, using cash or credit/debit cards. The result is the DMV self-service kiosk, which can process the average cash transaction in under two minutes; the average credit/debit card transaction is under one minute. Upon completion of a transaction, a renewal decal is dispensed from the kiosk along with a registration certificate.

“The idea is so simple, yet its effects are dramatic,” said JCM Vice President Tom Nugent. “Nearly half a million people were already paying in cash at the DMV, but were waiting in line to process their registration. The self-service kiosk eliminates the wait time and allows motorists to come in, complete their transactions and not spend time waiting in line. Of course, the residual effect is shorter wait times, which means everyone’s experience at the DMV is better. It’s a win-win situation all around.”

Currently, the kiosk processes vehicle registration renewals. The DMV will be adding late registration renewals, driver’s license renewals, insurance reinstatements, ordering of specialty license plates and check acceptance in the future.

About JCM

JCM American Corporation is the industry leader in currency handling equipment. From its international headquarters in Osaka, Japan and subsidiaries in Hong Kong and Germany to its United States headquarters in Las Vegas, JCM’s progressive spirit continues to set world-wide industry standards with innovative products such as the World Bill Acceptor (WBA). JCM provides its products, software and services to the gaming, banking, amusement, vending and petroleum industries. For more information, visit www.jcm-american.com.

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