



Customer Notification



Notification No.:	20080805	Revision: 1.0	Page: 1 of 1
Release Date:	Aug 5, 2008	Effective Date:	Aug 5, 2008
Notification Status:	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Announcement
Classification:	<input type="checkbox"/> Firmware	<input checked="" type="checkbox"/> Hardware	<input type="checkbox"/> Policy/Procedure
Description:	Lock Washer for Sentry Bezel		
Hardware:	Sentry Bezel, JAC Style		
Interface:	n/a	Check Sum:	n/a
Firmware Version(s):	n/a	CRC (seed = 0000):	n/a

Conditions:

JCM engineering has identified an issue with the current mounting hardware used to attach the JAC Style Sentry Bezel to UBA model Validators. The attaching hardware P/N 173-60006RA Screw, 2.6x14m with Lock Washer, may become jammed in the bezel making removal of the bezel difficult.

Resolution:

JCM Engineering recommends replacing the mounting hardware with: P/N 186-300514R, Screw 2.6x14m and P/N 142-00005R Star Washer. This will allow the star washer to remain in the bezel ensuring easy removal of the screw.

The following Kits are affected:

550-100090	550-100090R	550-100091	550-100091R
550-100092	550-100092R	550-100093	550-100093R
550-100107	550-100107R	550-100108	550-100173
550-100173R	550-100209	550-100209R	550-100383
550-100383R	550-100423	550-100423R	550-100493R
550-100504	550-100504R	550-100599RA	550-100600RA
550-100611RA	550-100633RA		

JCM is requesting any customer who currently has a UBA installed in a machine with the Sentry Bezel to contact your JCM representative or JCM Customer Service at 800-683-7248 to receive replacement hardware.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information