

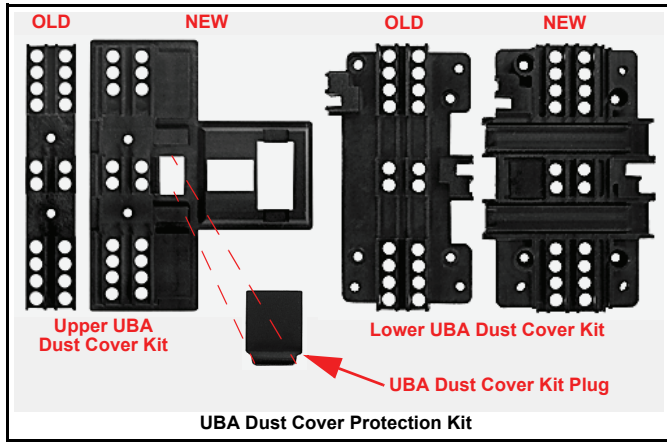
www.jcm-american.com

The JCM Website provides the tools required to service all of our products. This includes a software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and much more.

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V1.92-20	FC37
UBA-10/11-SS	ID-024	V1.77-17	719A
UBA-14/24-SS/SU	ID-003	V-1.71-16	CRC=7B3F
UBA-14/24-SS/SU	ID-0G8	V-1.76-63	CRC=487D
UBA-14-SS & UBA-24-SS/SU	ID-024	V1.92-27	CRC=EA7A
UBA-14-SS & UBA-24-SS/SU	ID-028	V1.76-13	CRC=650A
WBA-12/13-SS	ID-003	V-3.76-32i*	CA99
WBA-12/13-SS	ID-044C	V-3.75-05i*	FE10
WBA-12/13-SS	ID-044	V-3.75-05i*	D716
WBA-12/13-SS	ID-024	V-3.75-34	CD3B
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044P/045P	V-2.70-05	AA03
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.70-11	6C31
DBV-200-B4/B5	ID-003 (Head Only)	V-2.61-02	9E55

Parts are Parts



* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM Banknote Validator Software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved versions for use in their specific jurisdictions intended for operation.

Part No. 701-100083R

Description: Kit, Dust Protection

Usage: The Dust Protection Kit was implemented to prevent dust intrusion into the Sensor Lens area of a UBA Units in extreme environmental conditions. The new Covers seal to the Lens area and prevents the collection of dust and other contaminants from depositing on the interior surface of the lenses. The three (3) Kit pieces replace the original Covers that were installed on Units manufactured prior to September 2008.

Note: The Bar Cap is removed when installing on UBA-24 Units to accommodate the Barcode Sensor located on the Lower Sensor Board.

Technical Notes

How is a UBA containing a Factory installed Dust Kit Identified?

Units manufactured with the Dust Kit installed can be identified by the Seal mounted toward the rear of the Transport Housing. On UBA 10/11&14 Units the number "8" ① will be blacked out; and on UBA-24 Units the number "6" ② will be blacked out instead.



U.S. Government to Unveil New \$100 Note on April 21, 2010

WASHINGTON, D.C. (March 5, 2010) - The new design for the \$100 Note will make its debut on Wednesday, April 21 during a ceremony at the Department of the Treasury's Cash Room. The U.S. government redesigns Currency in order to stay ahead of Counterfeiters and protect the public. Decisions about the redesign of each denomination are guided by the US government's close evaluation of the range of ongoing Counterfeit threats, whether from digital technology or traditional printing presses. Free training materials for cash-handlers as-well-as other public education resources will be available in 25 Languages at www.newmoney.gov beginning at 10:30 a.m. EDT on April 21, 2010.





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<http://www.jcmglobal.com/en/support/training/calendar.aspx>

Technical Bulletin 201003 March 2010

Technical Tips

Question: How do I check for proper performance of a JCM WBA and/or UBA Validator?

Answer: JCM stores acceptance and performance data in memory on the CPU Board of the WBA and UBA Units. This information can be retrieved and used for diagnostic and maintenance purposes by using the AccLoad Program ① available from the JCM Website at the following link:

http://www.jcmglobal.com/Libraries/Software_ToolsUBA_WBA_AccLoad.zip

This program requires a suitable power supply with an RS-232 communications capability for connection to an available Serial Port on a Computer. The Accload Function is also available as part of the USB Tool Suite ② Program that is also available from the JCM Website at the following link:

http://www.jcmglobal.com/Libraries/Software_Tools/USB_suite_Standard_Edition_V109.zip

The UBA Tool Suite utilizes the USB Port located on the front side of the UBA Validator. To install the program, follow the instructions in the AccLoad users guide at: http://www.jcmglobal.com/Libraries/Product_ManualsACC_Load_Installation_Guide.sflb.ashx.

The memory that contains the acceptance and performance information must be initialized to insure accuracy.

Open the Accload Program after installing it and Mouse-click on the “Initialize” Screen Button. The program will ask for an 'M/C number'. This is a Machine Control Number that is usually set to equal the Validator’s Serial Number for reference. Once initialized, the Validator will track the number of notes inserted and accepted by denomination, as-well-as any error codes that occur. This allows a technician to identify any issues that have occurred since the unit was initialized.

①

BV Acceptance Data

Statistics | Sheet 2 | Sheet 3 | Sheet 4 | Sheet 5 | Sheet 6 | Sheet 7 | Data Summary |

Unit Information

M/C #: BV Model Information:
Start Date: BV Software Version:
Download Date:

Bank Note Information

Total Insertion Data	
Inserted Notes:	0
Accepted Notes:	0
Accepted Rate:	0
Rejected Notes:	0

Ticket Information

Total Insertion Data	
Inserted Tickets:	0
Accepted Tickets:	0
Accepted Rate:	0
Rejected Tickets:	0
Inserted Backside Tickets or Inhibit:	0

Most Common Reject

1. RejectErrorReason1	0
2. RejectErrorReason2	0
3. RejectErrorReason3	0

AccLoad Program Primary Screen

②

UBA USB Tool Suite Standard Edition

File Help

Device Information

Communication Status: Connected

Device Type: UBA

BOOT ROM Version: B11

Flash ROM Status: OK

Serial Number: 070100227525

Flash ROM Version: UBA-14/24-USA 024 V1.92-27

Flash ROM CRC16: 0xEA7A

Protocol ID: 024

Service Mode: Statistics (Dropdown menu: Download, Statistics, Sensor Adjustment)

USB Tool Suite Program Primary Screen

AccLoad & USB Tool Suite Program Primary Screens

JCM TECHNICAL SUPPORT CONTACTS		
	General Product Support:	
	Toll Free Product Support	(800) 683-7248 techsupport@jcm-american.com
	Training	(800) 683-7248 training@jcm-american.com
After Hours Support		
JCM American prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:		
<ol style="list-style-type: none"> 1. Call JCM American at (800) 683-7248, then 2. Select "Option 5" and wait for the call to be transferred to the JCM after hour's Technical Support line. 3. Speak with a certified JCM support technician about your situation. 		
	TOVIS TECHNICAL SUPPORT CONTACTS	
	Tovis Support Center	
	Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm) roy@tovism.com
Parts & Service	(702) 263-5560 roy@tovism.com	
	TRANSACT TECHNICAL SUPPORT CONTACTS	
	Product Support	(877) 748-4222 Option-3 techsupport@transact-tech.com
	Parts	(877) 748-4222 Option-2 techsupport@transact-tech.com
	Service	(877) 748-4222 Option-2 http://www.transact-tech.com/tsg/rma.html

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