



# Customer Notification



<b>Notification No.:</b>	20080804	<b>Revision:</b> 1.0	<b>Page:</b> 1 of 1
<b>Release Date:</b>	Aug 4, 2008	<b>Effective Date:</b>	Aug 4, 2008
<b>Notification Status:</b>	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Announcement
<b>Classification:</b>	<input checked="" type="checkbox"/> Firmware	<input type="checkbox"/> Hardware	<input type="checkbox"/> Policy/Procedure
<b>Description:</b>	Download procedure for UBA firmware		
<b>Hardware:</b>	UBA All Models		
<b>Interface:</b>	n/a	<b>Check Sum:</b>	n/a
<b>Firmware Version(s):</b>	ALL	<b>CRC (seed = 0000):</b>	n/a

## Conditions:

JCM Engineering has identified a downloading issue with the following UBA software versions:

- ID-003 V1.71-16
- ID-024 V1.77-17
- ID-024 V1.76-24
- ID-028 V1.76-13

Once these firmware versions are installed, any further updates must be downloaded in Forced Download mode when using the hand held download tool. Laptop downloading will work as normal

## Resolution:

The Forced Download mode requires setting DIP-Switches 1,6,7 and 8 to the ON position prior to applying power for download.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.