



Customer Notification



Notification No.: 20090909 **Revision:** 1.0 **Page:** 1 of 1
Release Date: Sept 9, 2009 **Effective Date:** Sept 9, 2009
Notification Status: Advisory Mandatory Announcement
Classification: Firmware Hardware Policy/Procedure
Description: EB/ EBA/SEB Product Discontinuation Notice
Hardware: EB-200,EBA-02/11/12, EBA-03, EBA-20, SEB-404
Interface: n/a **Check Sum:** n/a
Firmware Version(s): n/a **CRC (seed = 0000):** n/a

Conditions:

JCM American will discontinue the following product lines: EBA-20, EBA-02/11/12(-PB / -PB2 / -SD2), EBA-03, EB-200, SEB-404. Each of the product lines will be affected for unit availability, software availability and parts availability as of the dates listed.

Model	Time of Product Discontinuation	Software Support Discontinuation	Service Parts Supply Discontinuation
EBA-02/11/12	06/30/2006	5/31/2011	5/31/2009
EBA-20	09/30/2009	09/30/2012	09/30/2012
EBA-03	12/31/2009	09/30/2012	12/31/2012
EB-200	10/31/2008	09/30/2011	09/30/2011
SEB-404	12/31/2009	12/31/2012	12/31/2012

Notes:

The intent of this announcement is to accurately reflect information at the time of this writing. This information can change at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.