



# Customer Notification



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**Version:** 1.0

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**Release Date:** November 9, 2012

**Effective Date:** November 9, 2012

**Notification Status:**  Advisory  Mandatory  Announcement  
**Classification:**  Firmware  Hardware  Policy/Procedure

**Description:** **Cross Validation of \$20 Canadian Polymer Notes**

**Hardware:** UBA-1x/2x **Territory:** Canada

**Interface:** ID-003, ID-024, ID-028, ID-0G8 **Check Sum:** N/A

**Firmware Version(s):** All Versions prior to 2.12-xx **CRC (seed = 0000):** N/A

## Conditions:

JCM Engineering has received field reports of UBA-1x/2x Canadian Software Versions accepting Canadian \$20 polymer notes and cross validating the notes as Canadian \$100 notes. After investigation, JCM Engineering confirmed cross validation could occur in exceptionally rare cases with UBA-1x/2x units on Software Versions prior to 2.12-xx.

## Resolution:

JCM Engineering is recommending all customers using UBA-1x/2x validators with CAN software versions prior to 2.12-xx immediately upgrade to the latest approved software for their jurisdiction.

### Units and Protocols

#### UBA-10/11

- ID-003
- ID-024

#### UBA-14/24

- ID-003
- ID-024
- ID-028
- ID-0G8

## Notes:

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information