



Customer Notification



Notification No.: 20150908 **Version:** 1.0 **Page:** 1 of 1
Release Date: September 8, 2015 **Effective Date:** September 8, 2015
Notification Status: Advisory Mandatory Announcement
Classification: Firmware Hardware Policy/Procedure
Description: UBA Firmware – Security Enhancement v2.78-xx
Hardware: UBA-1x/2x **Territory:** United States Dollar (USD)
Interface: ID-003, ID-024, ID-028, ID-0G8 **Check Sum:** N/A
Firmware Version(s): Versions 2.71-xx and prior **CRC (seed = 0000):** N/A

Conditions:

JCM Engineering received a report of an isolated incident (one casino located in Washington state) claiming the acceptance of suspect counterfeit 1996 Series \$100 USD notes on the UBA-10, UBA-14, and UBA-24 platforms. After investigation, it was confirmed the counterfeit notes are accepted on older UBA-1x/2x firmware (v2.71-xx and earlier):

Product	Protocol	Affected Firmware Version	New Firmware Version
UBA-10	ID-003	v2.71-51 (or prior)	v2.78-51
UBA-10	ID-024	v2.71-24 (or prior)	v2.78-24
UBA-14/24	ID-003	v2.71-39 (or prior)	v2.78-39
UBA-14/24	ID-024	v2.71-36 (or prior)	v2.78-36
UBA-14/24	ID-028	v2.71-25 (or prior)	v2.78-25
UBA-14/24	ID-0G8	v2.71-73 (or prior)	v2.78-73

Resolution:

The counterfeit notes are not accepted on v2.78-xx or higher and JCM is working with our OEM partners and regulatory and testing agencies to expedite the approvals of these already released firmware versions to the field. No other JCM products are affected.

Notes: The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.