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Parts are Parts



Figure 1 2.5mm Hex Nut Driver (P/N 501-000240R)



Figure 2 Centering Guide Open Port

Part No. 501-000240R

Description: 2.5mm Hex Nut Driver

Usage: JCM is restocking the 2.5mm Hex Nut Driver (Figure 1) after securing an alternate supplier. The Hex Nut Driver is used to disengage the UBA® Transport's Centering Guide mechanism, enabling the UBA Transport's Top Cover to be opened without damaging the Unit. Access to the Centering Guide Open Port worm gear (Figure 2) is available through holes in the UBA's Side Covers. To remove a Banknote from the UBA Unit:

1. Disconnect electrical power to the UBA Transport.
2. Insert a 2.5mm Hex Nut Driver into the **Centering Guide Open** port to engage the white drive gear.
3. Turn the Hex Nut Driver clockwise (approximately 2.5 turns). The Centering Guides will release the Top Cover.
4. Open the Top Cover and remove the Banknote.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	9478	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.53-38	DB41	44F9
iVIZION-100 SS/SU	USA	ID-008	V-2.56-20	3B11	1534
iVIZION-100 SS/SU	USA	ID-024	V-2.53-15	F6E4	21DD
iVIZION-100 SS/SU	USA	ID-028	V-2.53-30	6F1A	1FD5
iVIZION-100 SS/SU	USA	ID-0G8	V-2.53-29	2EBE	A0BB
UBA-10/11-SS	CAN	ID-003	V-2.78-51	4911	C70D
UBA-10/11-SS	CAN	ID-024	V-2.78-24	1A12	C1CB
UBA-14/24-SS/SU	CAN	ID-003	V-2.78-39	3DB8	5CBD
UBA-14/24-SS/SU	CAN	ID-024	V-2.78-36	C7BE	2FD3
UBA-14/24-SS/SU	CAN	ID-028	V-2.78-25	51B9	1EA0
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.78-73	627C	B8C5
iPRO-100	CAN	ID-003	V2.31-26	F3F1	54EC
iPRO-100	CAN	ID-008	V1.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.31-12	7D39	1C91
iPRO-100	CAN	ID-028	V-2.31-06	D789	0653
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

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Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

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The new JCM Global Exchange website at exchange.jcmglobal.com provides JCM Customers with a secure digital download site for faster access to approved Bill Validator and Printer Software. The JCM Global Exchange site provides 24/7 logon and access to firmware files linked to your product, decreasing EGM downtime and saving customers time and money by eliminating delays in access to approved software and firmware updates. In addition, JCM Customers enjoy email notification of new updates as they become available, with site access for up to five (5) registered Authorized Users per property. To register, login and set up your account, please visit the JCM Global Exchange website at exchange.jcmglobal.com!





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Technical Tips

Question: What product documentation is available for JCM® Banknote Acceptors and Validators?

Answer: A wide range of product documentation is available at www.jcmglobal.com, an open website that allows easy access to the most current JCM product documentation (**Figure 3**). From the Support tab, click the Downloads/Training links, then click the following links to access and download selections from JCM's library of product documentation, including:

- JCM Operation and Maintenance Manuals (click the Downloads > Product Manuals link in the left column)
- JCM Training Overviews (click the Training > Courses link in the left column)
- JCM Operator's Guides (click the Downloads > Product Manuals link in the left column)
- JCM Quick Reference Guides (click the Downloads > Quick References link in the left column)
- JCM Installation Guides (click the Downloads > Installation Guides link in the left column)
- Software Information Sheets (click the Downloads > Software Information link in the left column)



Figure 3 JCM Operation & Maintenance Manual, JCM Training Overview, JCM Operator's Guide (examples)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	6
DBV-500 Operations Manual	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	2
DT-200 BlueWave 2	7	TBV-101-ASH	A
EBA-40	1	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	2
ICB 3.0 Web Reports Ops Manual	A	VEGA	3
iPRO	1	VEGA-RC	3
iPRO-RC	2	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	4		

To access JCM Product Manuals, please visit: www.jcmglobal.com

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

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<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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