

[www.jcmglobal.com](http://www.jcmglobal.com)

For updates on JCM Global products, services, and events, follow JCM Global on Facebook®, Google®, LinkedIn®, Twitter™ and YouTube™



[facebook.com/JCMglobal](https://facebook.com/JCMglobal)      [twitter.com/jcmglobal](https://twitter.com/jcmglobal)  
[Gplus.to/JCMglobal](https://plus.to/JCMglobal)      [youtube.com/jcmglobal](https://youtube.com/jcmglobal)  
[linkedin.com/company/jcm-global](https://linkedin.com/company/jcm-global)

## Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.78-51	D6F5	0653
UBA-10/11-SS	USA	ID-024	V-2.78-24	947B	0C33
UBA-14/24-SS/SU	USA	ID-003	V-2.78-39	C51D	9914
UBA-14/24-SS/SU	USA	ID-0G8	V-2.78-73	6E61	AE34
UBA-14/24-SS/SU	USA	ID-024	V-2.78-36	5CC9	9374
UBA-14/24-SS/SU	USA	ID-028	V-2.78-25	91A6	8F70
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.39-37	798B	AAE1
iVIZION-100 SS/SU	USA	ID-008	V-2.40-18	AE5A	4FDA
iVIZION-100 SS/SU	USA	ID-024	V-2.39-15	F6BC	16FD
iVIZION-100 SS/SU	USA	ID-028	V-2.39-29	C481	F99C
iVIZION-100 SS/SU	USA	ID-0G8	V-2.51-29	B118	2259
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V2.20-23	C4F3	2D77
iPRO-100	CAN	ID-008	V2.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.20-12	AFBC	81E7
iPRO-100	CAN	ID-028	V-2.20-06	A5E8	0462
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.51-29	06B5	7DD8

## Parts are Parts

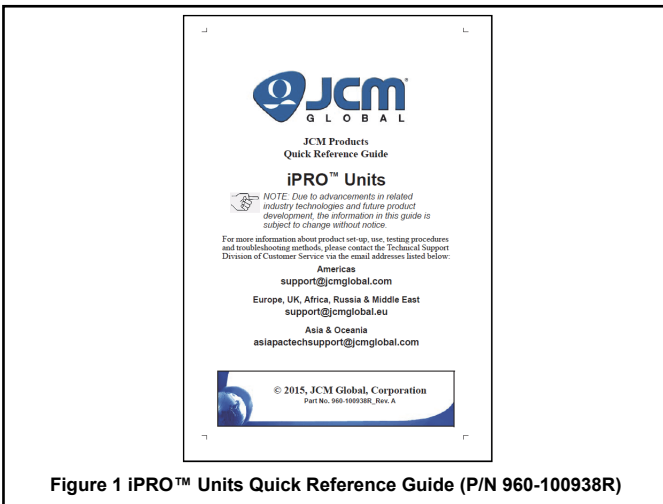


Figure 1 iPRO™ Units Quick Reference Guide (P/N 960-100938R)

**Part No.** 960-100938R

**Description:** iPRO™ Quick Reference Guide

**Usage:** The iPRO™ Units Quick Reference Guide (Figure 1) features a convenient pocket-sized design for use with the JCM Global® iPRO™ Series Banknote Acceptor and iPRO-RC™ Series Banknote Recycler Units. The Guide provides need-to-know information for Setting DIP Switches, Updating Software, Calibration and Performance Testing, and Error Codes for Banknote Acceptance, Ticket Returns and Calibration.

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

## JCM Service Offerings

**JCM® offers the following services to help keep your JCM Products performing within factory specifications:**

<b>Warranty and Non-Warranty Service and Repair</b>	<b>Preventive Maintenance Programs</b>
<b>Custom Training Classes</b>	<b>ICB Data Analysis</b>
<b>Unit Exchange Programs</b>	<b>Validator Performance Analysis</b>

## Enhance Your Product Knowledge with JCM Global® E-Learning

JCM Global is pleased to offer E-Learning Online training programs for a variety of JCM Banknote Validators. E-Learning allows online training at times that are convenient to you. A Certificate of Completion is issued to students who successfully complete the full course and pass the examination. The product courses are divided into modules to allow students the flexibility to quickly obtain information on Calibration, Performance Testing, Software Updating or other procedures. Visit <http://training.jcmglobal.com> to obtain a User ID and login.





# FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

JCM Global Regional Training is coming to So. California Q4 2015! For details, go to: <http://www.jcmglobal.com>

Technical Bulletin 201509 September 2015

## Be Our Guest at G2E 2015 September 29 thru October 1

As our guest, JCM Global is pleased to offer you a complimentary Exhibit Hall Pass to Global Gaming Expo (G2E) 2015! Register at [globalgamingexpo.com/EXT](http://globalgamingexpo.com/EXT) and enter the Priority Code **TK43**.

### Visit JCM Global at G2E Booth 3633

Connect with us as JCM Celebrates 60 Years of Success creating innovative, industry-leading and award-winning automated transaction technologies and solutions that have revolutionized and set new Global Standards for the Gaming, Banking, Financial, Kiosk, Retail, Vending, Transportation and Specialty Industries.

More Than a Transaction. A Connection.

60th ANNIVERSARY JCM GLOBAL

REGISTER NOW For Your FREE Exhibit Hall Pass

global gaming expo

VISIT US AT BOOTH #3633  
September 29 - October 1 • Sands Expo • Las Vegas, NV

### More than a Transaction - A Connection

*Raise a Glass to 60 Years of Excellence!*  
In celebration of JCM Global's 60th Anniversary, we invite you to join us in JCM Global's Booth 3633  
Global Gaming Expo 2015  
Tuesday, September 29th at 4:00 P.M.  
Hosted by JCM Global President Terry Izawa

For additional information on JCM Products, visit the JCM Global website at [www.jcmglobal.com](http://www.jcmglobal.com), or contact your local JCM Sales Representative at (800) 683-7248.

### Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	iVIZION	5
DBV-500 Operations Manual	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	2
DT-200 BlueWave 2	6	TBV-101-ASH	A
EBA-40	1	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	3
iPRO	1	VEGA-RC	3
iPRO-RC	1	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3
JCM Tool Suite	3		

To access JCM Product Manuals, please visit: <http://www.jcmglobal.com>

JCM/FUTURELOGIC TECHNICAL SUPPORT CONTACTS		
<b>Headquarters (Japan)</b>		
Sales and Service	+81-3-5962-3731	hq-jp@jcmglobal.com
<b>Europe, Middle East, Africa, Russia</b>		
Sales	+49-211-530645-50	hq-eu@jcmglobal.com
Service	+49-211-530645-60	
<b>Australia, Oceania</b>		
Sales and Service	+612 96 48 0811	australia@jcmglobal.com
<b>Southeast Asia</b>		
Sales and Service	+853 28 72 2684	asiapactechsupport@jcmglobal.com
<b>North/South America/Canada/Caribbean</b>		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com slottechsupport@futurelogicinc.com
<b>After Hours Americas Support</b>		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> <li>1.) Call JCM American at (800) 683-7248.</li> <li>2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.</li> <li>3.) Speak with a certified JCM Support Technician about your situation.</li> </ol>		

JCM is a registered trademark of JCM American Corporation. All other product names mentioned herein may be registered trademarks or trademarks of their respective companies. Furthermore, TM and ® are not mentioned in each case in this publication.