



Technical Bulletin 201507

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Parts are Parts

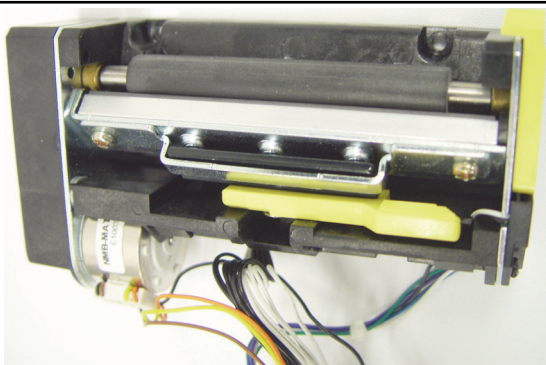


Figure 1 Print Mechanism, F03-66 (P/N 400-00007-100)

Part No. 400-00007-100

Description: Print Mechanism, F03-66 (RoHS)

Usage: For use with FutureLogic® GEN2™ and GEN2U™ Printers, the Print Head Mechanism Assembly (Figure 1) allows quick and easy replacement of the Print Head and associated components. The Assembly includes the Print Head, Print Head Motor, Platten Roller, TOF Sensor and harnesses. Replacing the Assembly eliminates the risk of poor performance due to worn rollers, gears, guides or other components.

Latest JCM Software Listing

UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.71-51	F144	402C
UBA-10/11-SS	USA	ID-024	V-2.71-24	5814	3F71
UBA-14/24-SS/SU	USA	ID-003	V-2.71-39	75C7	A8F2
UBA-14/24-SS/SU	USA	ID-0G8	V-2.71-73	B737	F21C
UBA-14/24-SS/SU	USA	ID-024	V-2.71-36	0517	467F
UBA-14/24-SS/SU	USA	ID-028	V-2.71-25	0BC8	B2A5
iPRO-101	USA	ID-003	V-2.30-25	3112	6B08
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.20-07	F257	8343
iPRO-101	USA	ID-008	V-1.82-02	0584	48E8
iVIZION-100 SS/SU	USA	ID-003	V-2.39-37	798B	AAE1
iVIZION-100 SS/SU	USA	ID-008	V-2.40-18	AE5A	4FDA
iVIZION-100 SS/SU	USA	ID-024	V-2.39-15	F6BC	16FD
iVIZION-100 SS/SU	USA	ID-028	V-2.39-29	C481	F99C
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V2.20-23	C4F3	2D77
iPRO-100	CAN	ID-008	V2.82-02	8572	0CA6
iPRO-100	CAN	ID-024	V-2.20-12	AFBC	81E7
iPRO-100	CAN	ID-028	V-2.20-06	A5E8	0462
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-37	3742	FFB2
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.50-28	7EBA	E69D

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Warranty and Non-Warranty Service and Repair

Preventive Maintenance Programs

Custom Training Classes

ICB Data Analysis

Unit Exchange Programs

Validator Performance Analysis

Enhance Your Customers' Experience with PromoNet®

JCM Global's PromoNet® behavioral-based Promotional Couponing solution expands a Casino's ability to recognize and reward Anonymous High-Value and Most Valuable Players, and enhance Player satisfaction across multiple venues. PromoNet can immediately issue rewards to Targeted Players who meet pre-defined criteria, avoiding mail delays and trips to the Players Club. PromoNet Promotions and Rewards can be tailored for Most Valuable Players, while Targeted Promotions can transform non-gaming visits and activities into lucrative "Win-Win" opportunities for your customers and your Venue!





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule, visit:

<http://www.jcmglobal.com>

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Technical Tips

Question: Is training on JCM Products available online?

Answer: JCM Online Training Courses for the UBA® and iVIZION® Products (**Figure 2**) can be accessed at <http://training.jcmglobal.com>.

These courses are designed to either complete the entire product training course, or review a single topic, such as Downloading Software or performing a Calibration procedure.

JCM Online Training Courses meet IACET requirements. In fact, IACET has upgraded JCM from Authorized Provider to Accredited Provider. As a result, JCM is authorized to issue CEU credit for attendees who successfully complete the full course, similar to attendees of JCM Instructor-led Training Events.

To enroll in a Training Course and obtain a login ID and user password, please contact JCM Training via the email link shown at <http://training.jcmglobal.com>.

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com, or contact your local JCM Sales Representative at (800) 683-7248.

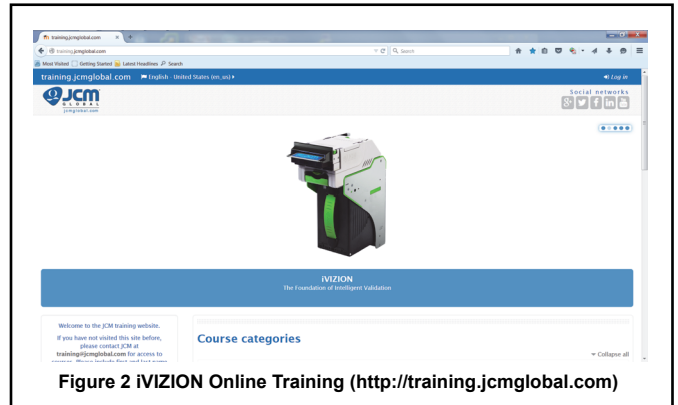


Figure 2 iVIZION Online Training (<http://training.jcmglobal.com>)

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	JCM Tool Suite	3
DBV-500 Operations Manual	A	iVIZION	5
DBV-500 Integration Guide	A	Taiko (PUB-7/11)	5
DBV-400 Operations Manual	A	TBV	2
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-40	A	UBA-10/11/14/24/25	3b
ICB Service Manual	4	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	3
iPRO	1	VEGA-RC	3
iPRO-RC	1	FLDFU Download Manual	3
RC-10 Service Manual	1	FL Operator & Technician's Manual	3

To access JCM Product Manuals, please visit:
<http://am-en.jcmglobal.com/files/product-manuals/>

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After Hours Americas Support		
<p>JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:</p> <ol style="list-style-type: none"> 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line. 3.) Speak with a certified JCM Support Technician about your situation. 		

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