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Latest JCM Software Listing

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UNIT	Country	ID	Version	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.71-51	F144	402C
UBA-10/11-SS	USA	ID-024	V-2.71-24	3F71	89E4
UBA-14/24-SS/SU	USA	ID-003	V-2.71-39	75C7	A8F2
UBA-14/24-SS/SU	USA	ID-0G8	V-2.71-72	B6FF	3511
UBA-14/24-SS/SU	USA	ID-024	V-2.71-36	0517	467F
UBA-14/24-SS/SU	USA	ID-028	V-2.71-25	0BC8	B2A5
iPRO-101	USA	ID-003	V-2.00-20	1312	8343
iPRO-101	USA	ID-024	V-2.00-10	7CC4	0462
iPRO-101	USA	ID-028	V-1.77-04		2717
iPRO-101	USA	ID-0G8	V-2.00-06	48DF	E2BE
iPRO-101	USA	ID-008	V-1.82-02	0584	48C8
iVIZION-100 SS/SU	USA	ID-003	V-2.35-36	FBFB	00B7
iVIZION-100 SS/SU	USA	ID-008	V-2.19-15		DFD3
iVIZION-100 SS/SU	USA	ID-024	V-2.35-15	AE77	D7A3
iVIZION-100 SS/SU	USA	ID-028	V-2.35-29	6CF5	B345
iVIZION-100 SS/SU	USA	ID-0G8	V-2.14-25		3666
UBA-10/11-SS	CAN	ID-003	V-2.53-50	A351	7FC8
UBA-10/11-SS	CAN	ID-024	V-2.53-23	714C	1455
UBA-14/24-SS/SU	CAN	ID-003	V-2.52-37	959B	B001
UBA-14/24-SS/SU	CAN	ID-024	V-2.52-34		3F71
UBA-14/24-SS/SU	CAN	ID-028	V-2.52-24		B094
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.52-72		AEA1
iPRO-100	CAN	ID-003	V1.82-18	06CF	467F
iPRO-100	CAN	ID-008	V2.82-02		0CA6
iPRO-100	CAN	ID-024	V-1.86-09	7926	E2BE
iPRO-100	CAN	ID-028	V-1.86-04	DC0B	3584
iVIZION-100 SS/SU	CAN	ID-003	V-2.23-36	0DC9	0AD4
iVIZION-100 SS/SU	CAN	ID-024	V-2.23-15	C0BA	713F
iVIZION-100 SS/SU	CAN	ID-028	V-2.23-29	961E	09D4
iVIZION-100 SS/SU	CAN	ID-0G8	V-2.23-28	C967	55F9

Parts are Parts

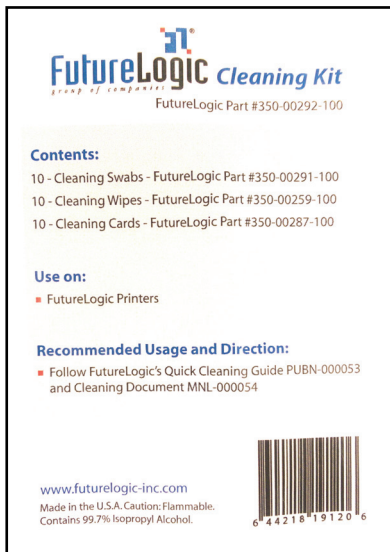


Figure 1: FutureLogic Cleaning Kit (P/N 350-00292-100)

Part No. 350-00292-100

Description: FutureLogic Cleaning Kit

Usage: The FutureLogic Cleaning Kit is used to clean and maintain FutureLogic Printers, including the GEN2™, GEN2U and GEN3™ Universal Printers. The Cleaning Kit contains (10) Cleaning Swabs, (10) Cleaning Wipes and (10) Cleaning Cards.

Note: For details on recommended usage and directions, refer to the FutureLogic Quick Cleaning Guide PUBN-000053 and Cleaning Document MNL-000054.

The Latest JCM Software Listing (shown above) identifies specific software versions that have been released to OEMs. It is the responsibility of the OEM to obtain all required approvals from Gaming Regulators and Jurisdictional Authorities necessary for use of approved software versions. Contact the Game Manufacturer (OEM) for information on specific software releases approved for use within your gaming jurisdiction.

JCM recommends using the latest version for maximum acceptance, security, and performance.

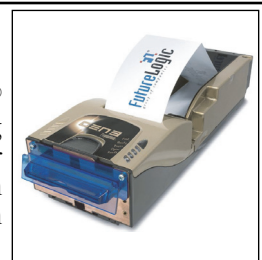
JCM Service Offerings

JCM® offers the following services to help keep your JCM Products performing within factory specifications:

Preventive Maintenance Programs	Unit Exchange Programs
Custom Training Classes	ICB® Data Analysis
Warranty and Non-Warranty Service and Repair	Validator Performance Analysis

FutureLogic® Joins the JCM Global® Family

JCM Global proudly offers FutureLogic printers and coupon solutions, including the GEN3 Evolution® and GEN2 Universal™ Printers, and Ticket2Go™, TableXchange®, and PromoNet® Systems products, in addition to the Nanoptix line of printers, including the award-winning PayCheck 4™ Printer. FutureLogic's diverse product line offers key technology platforms for growth and recurring revenue for the banking, gaming, kiosk, retail and transportation industries, supporting JCM's 'customer first' philosophy and 'best in class' components with more freedom of choice in unique and innovative peripheral solutions.





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Technical Bulletin 201501 January 2015

Technical Tips

Question: Is documentation available for FutureLogic GEN2™, GEN2U and GEN3™ Printers?

Answer: Yes. Consistent with JCM's philosophy of making documentation available and easy to obtain, the following manuals are available from the JCM Global website:

- Operators and Technicians Manuals for the GEN2, GEN2U and GEN3 Universal Printers -
- FL Download Utility Instruction Manual for GEN2 Printer
- FLDFU Download Manual for the GEN2U and GEN3 Printers

To access these manuals, go to:

<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>

The following Downloader Applications are also available on the JCM Global website:

- FLI Downloader (GEN2)
- FLDFU Downloader (GEN2U/GEN3)

To access these applications, go to:

<http://www.jcmglobal.com/en/support/downloads/tools.aspx>

For additional information on JCM Products, visit the JCM Global website at www.jcmglobal.com.

For additional information, contact your local JCM Sales Representative at (800) 683-7248.

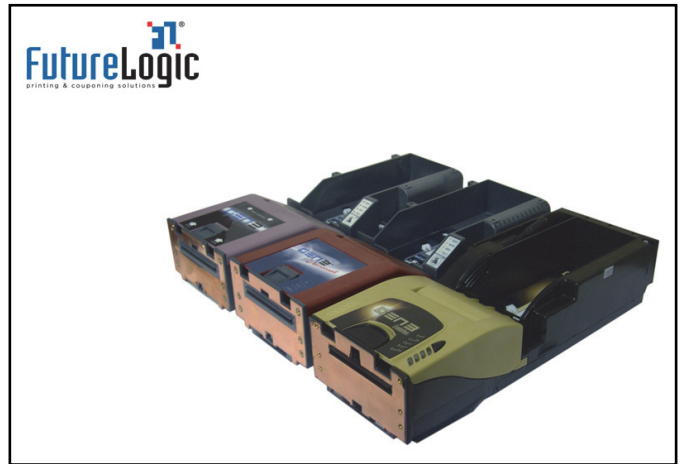


Figure 2: FutureLogic GEN2, GEN2U, GEN3 Universal Printers

Current Service Manual Releases

Product	Rev.	Product	Rev.
DBV-30X	4	JCM Tool Suite	2
DBV-500 Operations Manual	A	iVIZION	5
DBV-500 Integration Guide	A	Taiko (PUB-7/11)	5
DBV-400 Integration Guide	A	TBV	1
DT-200 BlueWave 2	5	TBV-101-ASH	A
EBA-40	A	UBA-10/11/14/24/25	3b
ICB Service Manual	A	UBA-RC	1
ICB 3.0 Web Reports Ops Manual	A	VEGA	2
iPRO	A	VEGA-RC	2
iPRO-RC	1	PayCheck 4 Owner's Manual	A
RC-10 Service Manual	1	PayCheck 4 Technician's Manual	A

To access Current Service Manuals, please visit:
<http://www.jcmglobal.com/en/support/downloads/manuals.aspx>



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After Hours Americas Support

JCM American prides itself in offering the best Customer Service in the industry. We offer a 24 hour After Hours Hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 After Hours Hotline:
 1.) Call JCM American at (800) 683-7248.
 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hours Technical Support line.
 3.) Speak with a certified JCM Support Technician about your situation.

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