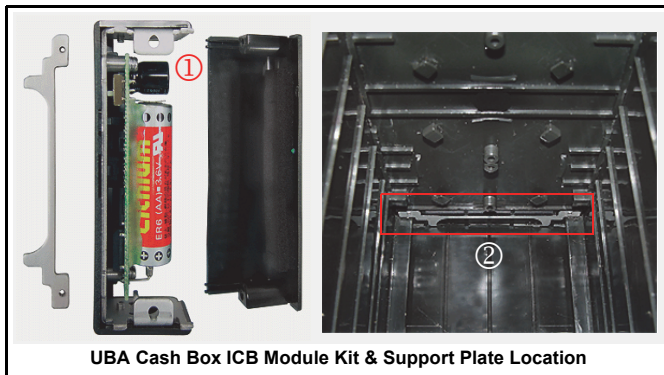


www.jcmglobal.com

The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

Parts are Parts



UBA Cash Box ICB Module Kit & Support Plate Location

Part No. 701-000179R

Description: UBA Cash Box ICB Module

Usage: When the Intelligent Cash Box System (ICB) is enabled, an ICB Module (see ① above) must be installed on the UBA Standard Cash Box. The UBA ICB Module comes as a complete kit, including the Module, replacement handle and hardware.

To install the ICB Module on the UBA Cash Box proceed as follows:

1. Replace the Handle with the shorter handle included in the kit.
2. Remove the cover of the ICB Module.
3. Insert the IT Support Plate inside the Cash Box as shown in ② above.
4. Place the ICB Module in the proper position on the Cash Box.
5. Use two (2) SMP 2x8 Screws, attach the ICB Module to the IT Support Bracket.
6. Re-install the cover on the ICB Module.

Latest JCM Software Listing

UNIT	Country	ID*	Version†	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V-2.30-44	1FCF	AC05
UBA-10/11-SS	USA	ID-024	V-2.30-19	8E4E	3922
UBA-14/24-SS/SU	USA	ID-003	V-2.08-23		6B08
UBA-14/24-SS/SU	USA	ID-0G8*	V-2.08-66		31E6
UBA-14-SS & UBA-24-SS/SU	USA	ID-024	V-2.08-28		6359
UBA-14-SS & UBA-24-SS/SU	USA	ID-028*	V-2.30-20		8923
iVIZION-SS/SU	USA	ID-003	V-1.84-23		E8E1
iVIZION-SS/SU	USA	ID-024	V-1.84-12		15C7
iVIZION-SS/SU	USA	ID-028	V-1.64-21		4821
UBA-10/11-SS	CAN	ID-003	V-2.30-44	5F21	1037
UBA-10/11-SS	CAN	ID-024	V-2.30-19	9C96	91D0
UBA-14/24-SS/SU	CAN	ID-003	V-2.30-30	D95B	FAD8
UBA-14/24-SS/SU	CAN	ID-024	V-2.30-30	AEC9	2144
UBA-14/24-SS/SU	CAN	ID-028	V-2.30-20	AEC9	39B7
UBA-14/24-SS/SU	CAN	ID-0G8	V-2.30-67	2496	FEB4
iVIZION-SS/SU	CAN	ID-003	V-1.84-23		06D1
iVIZION-SS/SU	CAN	ID-024	V-1.70-12		288B
iVIZION-SS/SU	CAN	ID-028	V-1.84-24		0311
iVIZION-SS/SU	CAN	ID-0G8	V-1.84-20		BC97

* . an asterisk signifies this ID# does not appear on the JCM Web Site.

† . an "I" suffix indicates Intelligent Cash Box Option compatibility.

The list of JCM Banknote Validator Software provided herein notifies Customers of the latest Software Versions developed. However, the listing does not identify Versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved Versions for use in their specific jurisdictions intended for operation.

Current Service Manual Releases

Product	Revision	Product	Revision
DBV-30X	4	iVIZION	3
TBV-101-ASH	A*	UBA-RC	A
Taiko (PUB-7/11)	3	TBV	1
EBA-3X	4	ICB Service Manual	4
UBA 10/11/14/24/25	3b	ICB Web Reports Ops Manual	1
iPRO	A	VEGA-RC	1
DT-200 BlueWave 2	4	iPRO-RC	A

* NOTE: Release updated this Month.

Improve Efficiency, Get Information Quickly with JCM's Sentry 2 Bezel

The new Sentry 2 Bezel uses the latest LCD technology to enhance the customer experience. Multiple languages are supported and custom graphics can be displayed. Settle disputes quickly with a single click of the Remote Access Device (RAD). When clicked, the last 5 Banknotes or TITO Tickets inserted will be displayed along with their direction of insertion. Technicians can quickly determine the status of the Cash Box, Validator Acceptance Rate and Software.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

<http://www.jcmglobal.com>

Technical Bulletin 201210 October 2012

Technical Tips

Question: Are software updates available for the BlueWave 2.0; and what is the process to have the BlueWave 2.0 Software updated to the current version?

Answer: A new version of software for the BlueWave 2.0 has been released. Version 1.00-70 includes improvements when updating the Pay-Check 4 Printer and the UBA 14/24 Unit.

The current software version installed in the BlueWave 2.0 can be determined by the Software Version Label located on the Unit. Also, if the Serial Number of the Unit starts with 1209xxxxxx or a higher number, the most current Software is installed.


To have the BlueWave Software updated, return the Unit to JCM using the following Service Repair Authorization (SRA) process:

1. Open the JCM Web Site at: <http://www.jcmglobal.com>.
2. Click on the "Support" Tab.
3. Select "Repairs & Exchanges" from the Drop-Down List.
4. Select "SRA Form" in the left Column.
5. Fill in the identifying information as required.
6. There will not be a charge for updating the BlueWave 2.0 software, so leave the "Method of Payment" Field blank.
7. Input "987-000232R" as the Model # and select "Software Update" as the Failure Description.
8. Mouse-click on the "Submit" Screen Button to send the SRA request.

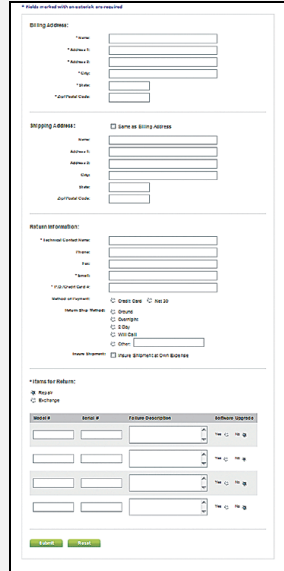
When the SRA Number is issued, it will be E-mailed to you.

Pack the BlueWave 2.0 Device in a suitable box to prevent damage during shipping. The BlueWave 2.0 will be updated to the current Software, tested and returned.

For more information on using the BlueWave 2.0 refer to the "DT-200 BlueWave 2.0 Download Tool Operators Guide". The Operators Guide is available for download at: <http://www.jcmglobal.com/en/support/downloads/manuals.aspx>.



BlueWave 2.0 Handheld Unit



Service Request Authorization (SRA)

BlueWave 2.0 & SRA Examples



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Sales and Service | 49-211-530645-0 | hq-eu@jcmglobal.com

Australia, Oceania

Sales and Service | 61-2 9648 0811 | ipayne@jcmglobal.com

Southeast Asia

Sales and Service | 853 28 72 2648 | asiapactechsupport@jcmglobal.com

North/South America/Canada/Caribbean

Toll Free Product Support | (800) 683-7248 or (702) 651-0000 | techsupport@jcmglobal.com

After Hours America's Support

JCM American prides itself in offering the best Customer Service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:

- 1.) Call JCM American at (800) 683-7248.
- 2.) Select "Option 1" and wait for the call to be transferred to the JCM after hour's Technical Support line.
- 3.) Speak with a certified JCM support technician about your situation.

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